



YOU'RE ONLY AS GOOD AS YOUR INSTRUMENTS  
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**Please ensure all instruments are sterile prior to sending for sharpening**

Sharpen Live specializes in hassle free in-office instrument sharpening. If you are outside of our service area or do not have the minimum required for in-office sharpening we now offer 1 to 2 day return on mail in instruments. Large orders over 200 instruments may take an extra day in some instances.

**Number of instruments shipped** \_\_\_\_\_

**Office name and Doctors name** \_\_\_\_\_

**Shipping Address** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Preferred email to receive and pay invoice** \_\_\_\_\_

**Preferred phone number to be notified of invoice** \_\_\_\_\_

**Name of person to contact** \_\_\_\_\_

1. Most manufacturers recommend instrument replacement after approximately 20% wear.
2. The office/clinician assumes full responsibility for the safety of their own instruments. The average life of a properly maintained instrument is approximately 18 months depending on manufacturer and usage of instruments. Please note: improper sharpening that requires correction of angles will significantly shorten the life of instruments.
3. Sharpen Live LLC will only make recommendations or cautionary statements for replacement of instruments based on wear. Sharpen Live LLC assumes no responsibility for thin or broken instruments. Please use discretion with the wear and safety of your instruments. Instruments that are too thin to be sharpened will be returned and marked as such.
4. Payment is due prior to return shipment of instruments. Please provide the preferred email address for receiving and paying the invoice as well as the preferred phone number to contact when the invoice is ready.
5. All instruments are shipped via UPS at office expense. If you would like to purchase insurance over the \$100 they automatically provide please indicate the amount you would like to purchase. Sharpen Live LLC is not responsible for instruments lost in transit. A tracking number is provided upon shipping.